W5-03478A-12-0307





ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT PORM

Investigator: Richard Martinez

Phone:

2012 DEC 5 AM 9 Pok:

Priority: Respond Within Five Days

Inquiry

No. 2012 - 107196

Date: 11/30/2012

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Barbara

Millward

Account Name:

Barbara Millward

Home:

Street:

Work:

City:

Yuma

CBR: I

State:

ΑZ

Zip: 85367

is: E-Mail

Utility Company.

Far West Water & Sewer, Inc.

Division:

Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. WS-03478A-12-0307

We are winter visitors to Yuma and own a home here. The rate increase Far West is seeking would cut drastically into our fixed income. Why do they want to take such a large jump? Many people could absorb a small increase; but not such a sharp rise. Are they going to improve the service or move the treatment plant? What will the sharp rise do for their customers?

End of Complaint

Utilities' Response:

Arizona Corporation Commission DOCKETED

DEC 0 5 2012

Investigator's Comments and Disposition:

11/30

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED. *End of Comments* DOCKETED BY

Date Completed: 11/30/2012

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